

A Monthly Publication with News, Ideas and Information for American Income Life and National Income Life Producers



FROM THE DESK OF:

Roger Smith
President & CEO
American Income Life

# How Committed Are You?

Many of you already know most of my comments are made up of either stories about Dottie and the kids, or based around movies I've seen. In fact, sometimes I feel my life is just made up of one-liners from movies.

If I had a great week, I want to come home and yell, "Yo Adrian." If I'm teaching someone something, I want to call them, "Oh, grasshopper," and if they aren't concentrating, I want to do a Karate Kid and say "Lookee eye, lookee eye." If I'm feeling romantic, I imagine Dottie saying the line from Jerry McGuire, "You had me at hello!" And, if I'm feeling macho, I'm rattling off, "Are you feeling lucky, punk?" However, what stands out for me this month is a line from Ocean's 11, "Are you in or are you out?"

In other words, how committed are you? I know what you are thinking, "What kind of question is that?"

You see the question isn't about the here and now. It is about how you react when obstacles hit you square in the face. It's about the moment when you've driven five mikes down a dirt road for your evening appointment, you sell it and on the way back you get a flat. You spend the next hour changing the tire, and an hour later, you get rear-ended. As you relate all these mishaps to your manager, the first words that come out of their mouth is, "How much did you write?" I know it is frustrating to be met with a question like that, but how committed are you at that moment?

It's pretty hard to feel appreciated, but the real question is, "Do you feel just as committed?" Or, are you questioning — "Are you in or are you out?"

Here is the point. How committed you are — not for the short run, but for the long-term — is solely dependent on how clear the picture is of what you want in your life and what you don't want in your life.

About 20 years ago, I quit smoking eigarettes. The last snapshot I keep in my mind is of me running out of smokes, looking in the trush can for a eigarette butt, and finding one with egg yolk dripping off of it and smoking it. Every time I get a desire to light up a eigarette, that picture becomes very prominent and I don't smoke. So every thing I don't want to happen in my life, I keep a clear picture of what the end result might be.

On the other hand, everything good I want to happen in life is represented by a picture also. This is why I have had the privilege of working for this great Company for over 31 years. Because the pictures I keep clearly in front of me are those of my successes with American Income, not my failures.

So, I ask you now, "What is the picture you have imprinted in your mind?" Is it a picture of success? And, is it so clear that no obstacle can take you off your chosen road? If it isn't, you'll soon find yourself saying things like "If it doesn't work here, I'll just go do this or I can go do that."

I remember watching *The Contender* one night, and as the fighter was getting ready to fight, he says into the camera, "Well, if I don't win, I'll just go back to my job." I looked at my son and said, "He has already lost!"

I'm sure you've heard throughout your life, "Don't burn your bridges." I have a different philosophy and that is burn every dama bridge that you can. I don't mean with other people — I mean with yourself. Don't give yourself an escape hatch. Take the next step up the rung of the ladder and burn the one you just stepped up from. Burn it so the only step you can take is not backward, not to the side, but squarely in front.

Every positive action that has happened in my life has happened not necessarily because I planned it; I just had no option to turn backward. Burn your bridge and move forward.

You may be thinking, this sounds contradictory considering the motto for this year is, "Getting back to basics." In fact, you might be thinking, "Aren't you talking about going backward?" My answer is, "Absolutely not!" In fact, it is quite the upposite.

You see, in 2003, we had written nearly \$100,000,000 of new ALP, almost double what had been written in the previous three years, making us one of — if not the fastest — growing insurance companies in the United States.

In 2004, not only did we not move past \$100,000,000, but we actually slipped backward. It was at that time I thought, there are a lot of things we do really good. Let's get back to what we do really well and do it a little better. In other words, if we only take the actions we did before, we will get the results we did before.

As a Company, we have implemented many new things to do just that — getting better at what we're doing well. In turn, I don't see any reason why the field force can't do the same.

I love our Company. I love everything about it: what it stands for, the people who make it up, and the people we help on a daily basis. I just hope you love it as much as I do.

So the next time somebody asks, "Are you in or are you out," just answer by saying, "I see my picture clearly; I have burned the bridge, and I'm doing what I do best and getting better at it."

### Dates to Remember

Wednesday, July 27, 2005

All business and PR credits must be at the Home Office to count for June production.

### Total Bonuses Paid Out

This month AIL and NILICO paid a total of \$625,404.75 in bonuses. For more information on the monthly bonuses, turn to Page 16.

# Required Retention Rate

Effective Jan. 1, 2005, to be eligible for bonuses and featured in Spotlight, Producers must meet the required Retention rate or the minimum Net to Gross. The Net to Gross rate varies based on bonus guidelines. The rate listed below is for Spotlight recognition only. Net to Gross is used only during the Producer's first eight months.

Retention: 68%

Net to Gross:

78%

# Look for the Asterisk

The asterisks, shown throughout the magazine, indicate that place will be a year-to-date award winner. The Producers, who will be recognized at the New Orleans Awards Presentation, are the: top SGA from each category, top two PR Managers and top two PR Representatives from each category, top RGA, top five MGAs, top five GAs, the top SA, and top ten Individual Producers. Cleak your production! If there is an asterisk by your position, you could be on your way to The Fairmont in New Orleans! The convention will be beld July 27-30, 2006.

# Congratulations are in Order!

James Davis, an SA with the Chris La Fond Agency, achieved \$100,000 of 13-month in force premium.

DeSheila Hargrove, an IP with the Eric Giglione Agency, achieved \$100,000 of 13-month in force premium.

Zachary Hart, a GA with the Jim Surace Agency, achieved \$100,000 of 13-month in force premium.

Ricardo Refano, a GA with the Eric Giglione Agency, achieved \$100,000 of 13-month in force premium.

# Flash Sheet Update

Please be aware of a recent change to the Flash Sheet/
Auto DCL list as it relates to Diabetes Mellitus (DM).
We have updated the sheet/list to include "Diabetes and Overweight 150+ debits" as a DCL for all Life, Accident, Disability, and Health plans. Diabetes is a progressive disease and a serious complication to it's mortality is obesity. Being overweight and having diabetes puts significantly more stress on the vascular system and leads to an increased prevalence of coronary artery disease, peripheral vascular disease and stroke.

Should you have any questions, please don't hesitate to contact us.

### Commission/ACH Checks

The monthly release of commissions involves a manual review process. In compliance with Sarbanes-Oxley requirements, a second review and approval must be made by a separate person before the checks/ACHs can be generated.

We receive many inquiry calls about when the checks will be mailed. However, responding to these calls slows down the evaluation process.

The procedure is that checks/ACHs will be released by the 13th business day of the month. Please be assured we will send the commission checks/ACHs as soon as they are ready. Also, understand the more calls we get, the longer before the checks/ACHs can be generated.

We know everyone is interested in having their money as quickly as possible. Help us get those funds out quickly by eliminating unnecessary inquiries.

# Founder's Club Outstanding Producers

AGENT	SGA	TIMES QUALIFIED	TOTAL NET	N/G ▲	RETENTION
Timothy Cruise	Bob Olson	18	\$70,172		84.5
Ron Friedlander	Eric Giglione	1	\$48,197		76.0
Edward Hanna	Tora Williams	1	\$47,820		81.0
Yvonne Hernandez	David Cohen	4	\$47,070		76.0
Daniel Potilechio	Bob Olson	3	\$63,688		90.0
Max Quasem	David Cohen	4	\$66,353		87,5

### American Income Life

For over half a century,
American Income Lafe
Insurance Company has
been meeting union
families' needs. We are
a leader in the union
insurance market, and
are totally committed to
meeting the needs of union
members through personal
one-on-one service and
complete Home Office
customer support. You can
count on AIL to do what it
says it will do,

### Spotlight

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> Home Office 254-761-6400

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field field

# Promoted to 52.5 Percent Supervising Agent

Sandi Bahcock Edward Dietrich Peter Kang Jena Rana Linsey Szewciw Sherman Brown Naveen Eapen Devon Kaplan Gary Riedlinger leffrey Testa Ray Burton Billy Farrar Brendt Kehoe William Trotman Lisa Rosa Lindsey Vastola Corey Carbon Mary Grant Michael Lott Phillip Sanders Laurie Cooke Rogelio Gutierrez Jennifer Mayo Rickie Sasser Anthony Wilkerson Dustin Henderscheid Andrew Craig Maria Miclat Scott Seman Bonnie Williams George Culbert Sara Hoover Karl Mordhorst Paulina Silva Craig Wootton Vanesha Delapara William Kaleta Vanessa Nestor Jarred Starman

# Promoted to 55 Percent Supervising Agent

John Castore Richard Rainone

Steven King Dean Sproles
Jillian Lamb Moswen Taylor

Timothy Howe

# Promoted to 57.5 Percent General Agent

Paul Coleman Richard Galati

Fa

Fallon Kunevicius Brian Lulloff

Michelle Petrano Philip Prata

le Petrano Roger Rovekamp

Randy Teyssier

Donald Martin

Cynthia Wilhelmi

Megan Olson

# Promoted to 60 Percent General Agent

Rodney Ward

Preston Foster

# Promoted to Master General Agent

Vinicio Buezo Vann Durham
Lee Croft Jose Ferreyro
Holly Desmond Carl Ignatius

# Promoted to Regional General Agent

David Solomonov

# Promoted to State General Agent

Mitch Duplantis

# Happy Anniversary! Thanks for all you do. Congratulations!

### 24 Years of Service

Bertram Feldman

### 23 Years of Service

George Farenthold

# 15 Years of Service

John McCreary

### 14 Years of Service

Herman Libman

### 13 Years of Service

Richard Case

# 12 Years of Service

Joseph Nosse

### 11 Years of Service

Donald Shuck Brian Traboulay

# 10 Years of Service

Cheryl Cook John Hancock

# 9 Years of Service

Robert Hughes Sandra Johnson Patrick Parisi

# 8 Years of Service

Vlad Basov Arthur Carter Baldev Dabhia Ayanna Prendergast

### 7 Years of Service

Andrew Fike Preeti Sahgal

### 6 Years of Service

Leandrew Alexander
Julie Aprahamian
Rick Choptuik
Gregory Engrav
James Schneider
Mario Soljan

# 5 Years of Service

Lorena Barriere Elizabeth Hodgson David Jackson

# 4 Years of Service

Susan Bergh

Jim Bianchi

John Bulecza
Keith Cornwell
Lynn Deno
Volodymyr Derevyanyy
Cindy Furer
Tracy Haden
Chris Hernandez
Frank Lindal
Meneluo Perakis
Casandra Robinson
Imran Satti
Jeremy Welch
Robert Whittinghill
Matthew Wolfanger

### 3 Years of Service

Alex Bluhm

Elaina Bosco Nicholas Bromhal Chad Deley Allan Gilbert John Hard Yvonne Hernandez Daniel Potilechio

# 2 Years of Service

Kobie Samuels

Chris Rose

Samson Adelufosi Micah Cohen Derrick Cook Taiwo Daisi Steven Dichiaro Michael Goddard William Gordon Bedis Kilani Evan Kishpaugh Jeffrey Lomax Laura Mackin John Martin Anthony Mele Selena Thammasen Crystal Valentine Rosalie Zwicker

### 1 Year of Service

Noah Alkinburgh

Nishan Amarasuriya

Gordon Boles Robert Boyer Michelle Browne Heather Bunyan Emily Coker Steve Cormier Wayne Czypinski Nicholas Engrav Sylvia Freeman Brian Gorkowski Rita Haidinger Pamela Hampton Justin Harris Tyler Hunt Adesh Jain Germou Johnson Alrick Johnson Michael Laramie Eric McAtee Theron McLauchlan Joel McNett Nicholas Miller Wonder Nyatanga Kelly Pascal Diana Shageyeva Sarmast Shojaie Brent Smith Randy Teyssier Donna Wiley Scott Witzel Melanie Wolf Wayne Wong



1. Peter Kang

Raleigh, NC



2. Mary Ann Gaelie

Auckland, NZ



de Nadia King

Santa Rosa, CA



4. Joseph Larsen

Anchorage, AK



5. Alejandra Godoy

Los Angeles, CA



6. Carl Ignatius

Halifax, NS



7. Concelor Davis

Woodridge, IL



8. Karl Schuckert

Reno, NV



9. Yevgeniy Kashkin

Ridgeland, MS



10. Joseph Moore Tampa, FL

# May Production

All Time Record to Beat Month: \$51,235 Net ALP

Name	Net ALP	NG≜	Rtn	MGA	SGA
1. Peter Kang	\$53,774	100		Jeremy Welch	Slav Bitman
2. Mary Ann Gaelic	22,058		77.0	Lawrence Hauck	Steve Friedlander
3. Nadia King	20,147		73.0	Nadia King	Altig-Orlovic
4. Joseph Larsen	19,855		72.6	Joseph Larnen	Rick Altig
5. Alejandra Godoy	19,187	96		David Iriye	David Cohen
6. Carl Ignatius	18,042		77.5	Carl Ignation	Imran Satti
7. Concelor Davis	17,095		83.1	Concelor Davis	Bob Olson
8. Karl Schuckert	17,057		69,8	Karl Schuckert	Altig-Orlovic
9. Yevgeniy Kashkin	16,553	87			Gleb Ostrovsky
0. Joseph Moore	16,347		71.9	Joseph Moore	Tom Williams
11. Anastasiya Fedosova	16,326		85.5		Tom Williams
12. Nicholas Soboleski	16,116		73.8	Dorcen Ryan-Foti	Jatoft-Foti
13. Thomas Cullen	15,987	89		Dustin Venekamp	Altig-Orlovic
14. Sylvia Freeman	15,365		80.4		Williams-Williams
15. Max Quasem	15,268		87.5	Earnest Loveless	David Cohen
16. Rudi Camenzind	15,204		87.5	Earnest Loveless	David Cohen
17. Luigi Calandriello	15,192	100		Theodore Pappas	Eric Giglione
18. Lily Tchen	15,057		70.3	David Iriye	David Cohen
19. Innocent Okeke	14,914		68.3	Michael Kolasa	Tyrone Conard
20. Christopher Warren	14,699	100		A J O'Connor	Steve Greer

▲ Percentage of Net to Gross

# YTD Production

All Time Record to Beat YTD: \$277,779 Net ALP

	Name	Net ALP	NG*	Rtn	MGA	SGA
* 1.	Sylvia Freeman	91,521		80.4		Williams-Williams
2	Lance Brown	84,343		87.8		Steve Hartman
• 3	Max Quasem	82,742		87.5	Earnest Loveless	David Cohen
* 4	Timothy Cruise	81,474		84.5	Timothy Cruise	Bob Olson
* 5.		80,624		72.5		John Akers
6	Omar Hashiml	75,463		75.5	Steve Foti	Jatoft-Foti
* 7.	Carlton Lear	75,459		71.6	David Wang	Bob Olson
. 8	Lily Tchen	74,669		70.3	David Iriye	David Cohen
• 9	Nadia King	72,155		73.0	Nadia King	Altig-Orlovic
10.	Daniel Potilechio	71,368		90.0	David Wang	Bob Olson
11	. Mary Ann Gaelie	70,168		77.0	Lawrence Hauck	Steve Friedlander
12	Peter Kang	69,560	100		Jeremy Welch	Slav Bitman
13	DeSheila Hargrove	68,104		77.4	Diane Carrion	Eric Giglione
14	. Samantha Chui	67,806	85		Bridgit Driscoil Hunt	Williams-Williams
15	. Ruben Soberanes	63,532		79.7	Doreen Ryan-Foti	Jatoft-Foti
16	. Cody Bellah	62,865	79			Geneser-Geneser
17	. Ricardo Ferreira	60,605	,	83,1	Barry Dillah	Eric Giglione
18	. Ronald Friedlander	59,898		76.0	Theodore Pappas	Eric Giglione
19	. Noe Gonzales	59,041		75.8	Doreen Ryan-Foti	Jatoft-Foti
20	. Maijargal Sukhbaatar	58,911		77-8		Gleb Ostrovsky

▲ Percentage of Net to Gross

# COMMON ISSUES REGARDING

A scopen dicars there was never a premisin applied to an application. This usually happens because the application was withdrawn (WTH), incompleted (INC) or not taken (NTO) before the policy was issued. Another possibility. is the policy was issued then concelled and all premiums refunded or the new ispiness check was returned unpaid. Check CAS and, if the ionicodate and the paid to date are the same, it is a reopen,

Reopens are handled by Pulicy Issue (PI), and checks to maney orders for respons must be until directly to this department. Respons are given the same. priority as ness business applications since advance and production rules apply

Advances are charged back on these cases, but, when reopened, they are

It is important to remember a reopen is out a reinstatement and should not be included on a reinstancement transmittal. If you include a reasen on a reinstatement transmittal, it will be entited in Policy Owner Services (POS) which will cause a delay to getting the appear to the proper department.

A Reinstatement nicins premium) were paid, but, for some major, the payments were supped and the policy lapsed. When looking on CAS, the

If you have a problem namembering which department handles a respect or a reinstatement, check CAS. If the immediate is the same as the paid-upthre, the request should go to PL. If the tome-date and the paid-modern are

Remember, if a request is sent to the wrong department, there will be delays.



# Are you confused as to what department to send a request to reinstate. reopen or recode?

Improper routing costs all of us time. Delays can happen when the wrong department receives a request and has to decide where to send it next.

The most common form of improper routing occurs when correspondence is not labeled and received in a large FedEx package.

To ensure proper routing, please clearly mark where each item is to be sent.

Here is a quick guide of which departments to route requests:

- Reinstatements go to POS.
- Reopens, COD's, Amendments go to PI. Please remember to use the red PI envelope for these items.
- New business applications also go to Policy Issue.
- Recodes of pending policies go to PI. All other recodes should be routed to POS.

Please help us speed up the request process by sending them to the correct department.

# American Income & National Income -Helping You Discover Your Leadership Potential

As future leaders and Managers, you can choose the level of success you want to achieve. American Income and National Income offer Leadership Development Seminars three times a year to provide information and tools to Managers who want to build their Agencies, and expand their leadership roles and abilities.

> At our next seminar, we are expecting to cover topics such as: Making the Most of Your Opportunity

- The Recruiting Process
- "Opportunity Unlimited"
- Management Reports
- Lead Sources and Referrals
- Field Training
- John Maxwell's 21 Laws of Leadership
- Making Success Happen
- Public Relations

This is sure to be an exciting and dynamic learning experience. Many of our top SGAs and Home Office experts will be speaking and answering questions.

The next seminar will be held Sept. 15-17, 2005. We encourage those interested in taking their business to the next level to inform their SGA of their interest in attending a future seminar. You bave nothing to lose and everything to gain!



# Supervising Agents





1. Luis Heredia

Albuquerque, NM





3. Matthew Willrodt Salt Lake City, UT

May Production

All Time Record to Beat Month: \$43,409 1st Yr. All Time Record to Beat Month: \$68,050 Net ALP Mary Ann Gaelic

	Name	1st Year Agent	Net ALP	NG	Rtn	MGA	SGA
1.	Luis Heredia	27,698	30,102	89		Joseph Callahan	Wesley Bangs
2.	Richard Rainone	24,913	27,432	92		Willie Hayden	David Zophin
3.	Matthew Willrodt	17,824	20,602	81		Dustin Miller	Altig-Orlovic
4,	Joshua Harris	14,392	16,544		100	Alfred Oconnor	Steve Greer
5.	Thomas Gatlin	13,415	14,923	90		Mary Ayarzagoitia	Tom Williams

YTD Production

All Time Record to Beat YTD: \$266,978 1st Yr, Mary Ann Gaelic All Time Record to Beat YTD: \$443,893 Net ALP Mary Ann Gaelic

		Name	1 <sup>st</sup> Year Agent	Net ALP	NG	Rtn	MGA	SGA
×	1,	Terrence Thomas	74,452	95,646	81		Joseph Callahan	Wesley Bangs
	2.	Luis Heredia	60,185	87,016	89		Joseph Calluhan	Wesley Bangs
	3.	Matthew Willrodt	53,290	67,951	81		Dustin Miller	Altig-Orlovic
	4,	Rog Beaudro	53,140	80,531	84		Derrick Bates	Steve Greer
	5.	Andrew Manchon	50,563	89,045		70.4	Doreen Ryan-Foti	Jatoft-Foti

Supervising Agent selection guidelines for recognition in the Spellight are as follows: Must have not First Year Agent midel and most all production requirements.

# General Agents



1. Robert Trujillo Raleigh, NC



Brian Varney
 Warwick, RI



3. Lynn Caó Los Angeles, CA



4. James Worf
Denver, CO



5. Mary Ann Gaelie

Auckland, NZ

May Production

All Time Record to Beat Month: \$102,403 1st Yr. Eric Neal All Time Record to Beat Month: \$111,262 Net ALP Eric Neal

	Name	1st Year Agent	Net ALP	NG	Rtn	MGA	SGA
1.	Robert Trujillo	54,865	57,884	95		Jeremy Welch	Slav Bitman
2.	Brian Varney	46,050	46,050	87.0		Willie Hayden	David Zophin
3.	Lynn Cao	37,183	44,056		70.0	David Iriye	David Cohen
4.	James Worf	34,585	43,703		72.3	Joshua Goodman	William Jennings
5.	Mary Ann Guelic	33,641	55,700		72.1	Lawrence Hauck	Steve Friedlander
6.	Philip Prata	30,078	33,133		76.5	Theodore Pappas	Eric Giglione
7.	Zachary Hart	27,283	44,081	86		Mathew Hart	James Surace
8.	Richard Barbour	25,178	29,176	88		Alfred O'connor	Steve Greer
9.	William Childress	20,513	23,598	84	80.0	Robert Dunn	Marc Morton
10.	Mark Zastrow	20,468	21,674	87		Wayne Hendricks	Joe Manone

YTD Production

All Time Record to Beat YTD: \$489,120 1st Yr, Eric Neal All Time Record to Beat YTD: \$864,620 Net ALP

1º Year Net ALP NG SGA Rtn MGA Name Agent David Cohen 136,887 \* 1. Lynn Cao 163,435 70.0 David Iriye 2. Jeffrey Oakman 122,771 119,788 78.8 Williams-Williams 3. Mary Ann Gaelic 117,333 190,670 72.1 Lawrence Hauck Steve Friedlander 86 4. Zachary Hart 113,179 234,667 Mathew Hart James Surace 5. James Worf 111,761 141,024 72.3 Joshua Goodman William Jennings David Hausman Eric Giglione 6. Salvatore Giacchi 109,872 130,740 76.5 William Jennings 7. Steven Dichiaro 100,091 140,149 71.4 Danielle Holmes 8. Charles McGrane 97,403 Slav Bitman 138,276 71.9 Eugene Melamed 95 121,558 Jeremy Welch Slav Bitman 9. Robert Trujillo 95,953 87 10. Mark Zastrow 94,571 105,390 Wayne Hendricks Joe Manone

General Agent selection guidelines for recognition in the Spotlight are as follows: Must have two First Year Agent) coded and meet all production requirements.

# It Is All In the Brew

Private Labeled Coffee Order Form

We are happy to announce the addition of a new value added benefit to be used in the field — the American Income Life and National Income Life private label coffee, a 100 percent union coffee from tree to cup. The AIL and NILICO coffee received a great review and gave a needed "jolt" to caffeine deprived celebrity poker players at the American Income booth at the Union Industries Show.

The all-American union roast is grown on the island of Kauai in Hawaii at the Kauai Coffee Company. The Kauai Coffee Company is organized under the ILWU and is transported by Teamsters to the shipping docks. Cargo ships are unloaded in Oakland, California where ILWU

Each Agency will be sent a price list with directions on how to order directly from USA Coffee (see price list below and the order form to the right). You are encouraged to use this coffee within your own Agency, at home, and for certain, with the groups you serve (with the unions' approval the private label can be produced with the COPE or CEP logo in place of the OPEIU logo). Order it, and deliver a bag to those grumpy groups and helpful secretaries. Get our name out there, and let our private label be their first sip of joy in the morning. Now, that's service with a smile!

sipping a true cup of union-made coffee.

members handle it, and our union brothers and

sisters at Brown (UPS) ship it. Once it arrives at

USA Coffee in Wisconsin, the labels are printed by

GCIU members. The bags and boxes are manufac-

tured by IAM, and lastly online ordering is serviced by

Teamsters. Now, it's time for you, union members, to start



# Organizing the Brew

Approximately nine months ago, I was approached — through a friend — by Brian and Don Cooper, owners of a water company and small coffee distributorship in Wisconsin. They were wanting to go union, but didn't know how, and since I had already done some organizing for other locals, they figured I could help, or at least offer some advice.

I was happy to help so I contacted my brothers at UFCW 101 and set up a meeting. So Brian and Don flew out, and we hashed out a template for an initial contract.

During this process, I walked Brian through the world of labor. I taught him the importance of a strong union name and image, union bugs, how to leverage up, and the basic structure of labor. Brian believed in this concept, and he placed his trust in me.

Upon their return to Wisconsin, they signed a contract with UFCW 1444.

Having done everything right, Brian and Don established a solid name and image with USA Coffee and worked their way up the ladder to the Wisconsin Federation of Labor. Once associated with the state federation of labor, USA Coffee caught the attention of Dave Johnson, International Vice President and head of the Label and Trades Committee of the UFCW, and Joe Hansen, International President of the UFCW.

Mr. Hansen, taken with USA Coffee, arranged for nationwide distribution and promotion of the company. This is amazing considering Mr. Hansen has only drafted and mailed one other endorsement letter — American Income.

After all this promotion, USA Coffee is now a proud fixture on the Shop Union Made Web site and has recently launched a private label blend of coffee for any international or company that is looking for union-made coffee. Having said that,

it now appears that the *UFCW*, *SEIU*, and the *Teamsters* are all having a private label brew blended for their members, and since I helped organize their company, Brian and Don thought it would be great if we were the first to have our own private label brew.

After getting the information up the chain, I am pleased to announce that the Home Office is now offering an AIL/OPEIU 100 percent union roast. This private label brew is now available to all of our PR Reps and SGAs for their offices. This offering will also provide a great way to break the ice with a UFCW local that you are trying to sign. That's not all — Dave Johnson has also committed to drafting a special letter of endorsement outlining our programs and our support of USA Coffee and the UFCW.

In the end, I feel as though this is all about supporting labor and the American worker. I am just glad I could take part in this process from the ground up. Remember, this job gives us the opportunity and means to make a big difference in many people's lives — you just have to do it!

### Mark Gagliardi, PR Rep. The Jatost-Foti Agency

Mark Gagliardi is the quintescential activist. Mark has been instrumental in bushing a true sense of community with the trade writin movement in Northern California. The above story is just an example of bow to get it done.

ALINILICO PRIVATE LABEL PRICING

# Master General Agents



1. Barry Dillah Edison, NJ



2. Jeremy Welch

Raleigh, NC



3. AJ O'Connor Houston, TX



4. Gabriel Hernandez Warwick, RI



5. Lawrence Hauck
Auckland, NZ

May Production

Month: \$190,653 Ist Yr. Slav Bitman

All Time Record to Beat Month: \$250,859 Net ALP Jim Bianchi

	Name	1st Year Agent	Net ALP	NG	Rtn	SGA
1,	Barry Dillah	86,149	93,882		71.5	Eric Giglione
2.	Jeremy Welch	84,015	85,065		68.1	Slav Bitman
3.	AJ O'Connor	79,739	89,288		71.9	Steve Greer
4.	Gabriel Hernandez	71,298	71,298		78.6	David Zophin
5.	Lawrence Hauck	59,036	96,879		74.6	Steve Friedlander
6.	David Iriye	58,609	91,920		68.6	David Cohen
7.	Sonny Gurney	52,617	54,369		74.5	Paul Rumbuc
8.	Doreen Ryan-Foti	50,894	151,103		77.1	Jatoft-Foti
9.	Christopher Hernandez	48,805	58,609		78.4	Chris La Fond
0.	Horace Johnson	47,632	47.569	81		Tom Williams

# YTD Production

All Time Record to Beat YTD: \$1,705,178 1st Yr. Slav Bitman All Time Record to Beat YTD: \$2,168,283 Net ALP Paul Rumbuc

		Name	1st Year Agent	Net ALP	NG	Rtn	SGA
	1,	Barry Dillah	433,325	503,458		71.5	Eric Giglione
	2,	AJ O'Connor	372,870	493,502		71.9	Steve Greer
1	3.	Dorcen Ryan-Foti	316,115	703,368		77.1	Jatoft-Foti
	4.	Jim Bianchi	306,106	576,549		74.4	Durhon Oldham
0.	5,	Eugene Melamed	263,439	280,825		80.4	Slav Bitman
	6.	Scott Keeney	245,497	312,253	B4		Oldham-Hadayia
	7.	Joshua Goodman	230,034	358,780		69.8	William Jennings
	8.	Gabriel Hernandez	229,242	230,076		78.6	David Zophin
	9.	Christopher Hernandez	215,871	225,676		78.4	Chris La Fond
	10.	Joseph Callahan	215,291	238,863		70.0	Wesley Bangs

Master General Agent selection guidelines for recognition in the Spellight are as follows: Must have four First Year Agents aded and meet all production requirements.

# Regional General Agents



1. Jason Mollo Middletown, CT



2. AJ O'Connor Houston, TX



3. David Hausman Edison, NJ

# May Production

Name	1st Year Agent	Net ALP	NG	Rtn	SGA
1. Jason Mollo	\$135,716	\$170,386		72,1	David Zophin
2. AJ O'Connor	120,437	152,110		71.9	Steve Greer
3. David Hausman	112,066	153,400		76.7	Eric Giglione

# YTD Production

(	Name	1st Year Agent	Net ALP	NG	Rtn	SGA
٠	1. Jason Mollo	\$683,828	\$765,876		72.1	David Zophin
	2. AJ O'Connor	582,169	663,394		71.9	Steve Greer
	3. Barry Dillah	489,289	566,547		71.5	Eric Giglione

# \$Show Me the Money\$

Qualifier	SGA	Bonus Amount
Peter Kang	Slav Bitman	\$7,226,76
Mary Ann Gaelic	Steve Friedlander	\$4,689.05
Anastasiya Fedosova	Tom Williams	\$3,752.40
Joseph Larsen	Rick Altig	\$3,638.04
Carl Ignatius	Imran Satti	\$3,428.09
Nadia King	Altig-Orlovic	\$3,425.02
Concelor Davis	Bob Olson	\$3,419.02
Max Quasem	David Cohen	\$3,259.70
Sylvia Freeman	Williams-Williams	\$2,919.35
William Gordon	James Surace	\$2,912.95

Qualifier	SGA	Bonus Amoun
Jeremy Welch	Slav Bitman	\$7,571.74
David Iriye	David Cohen	\$7,018.25
Gabriel Hernandez	David Zophin	\$6,424.18
A J O'Connor	Steven Greer	\$6,212,99
Doreen Ryan-Foti	Jatoft-Foti	\$5,690,99
Barry Dillah	Eric Giglione	\$4,762.07
Lawrence Hauck	Steve Friedlander	\$4,695.88
Chris Hernandez	Chris La Fond	\$3,856.38
Theodore Pappas	Eric Giglione	\$3,730.99
Earnest Loveless	David Cohen	\$3,634.46

Qualifier	SGA	Bonus Amoun
Malka Arony	Steve Hartman	\$2,365.11
Richard Meshulam	David Cohen	\$1,578.42
Billy Sauers	Tom Williams	\$1,435.72
Renee Flannery	James Surace	\$1,413.88
Jacqueline DeVooght	Rick Altig	\$1,105,44
Timothy Farr	Paul Rumbuc	\$1,003.97
Becky Cutler	Bill Jennings	\$962.18
Mark Gagliardi	Jatoft-Foti	\$936.24
Susan Fuldauer	Mark Hancock	\$925.26
Rona Pileggi Spano	Bob Olson	\$859.74

<sup>\*</sup> Only the top ten qualifiers in each bonus category are shown. A full list of bonus qualifiers is provided on the inserts accompanying this magazine.

# **MONETARY DONATIONS**

### American Income & National Income

- · Gave \$12,500 to the Campaign for America's Future.
- Contributed \$4,268.68 to the Department for Professional Employees,
- · Donated \$10,000 to the Economic Policy Institute.
- · Gave \$35,000 to the A. Philip Randolf Institue.
- Donated \$30,000 to the LCLAA.
- Conributed \$5,000 to the Coalition of Labor Union Women.

### Rick Altig Agency

- · Gave \$300 to the Teamsters/MDA.
- . Donated \$100 to CEP Local 46.
- Contributed \$449.56 to AFSCME 4041.
- · Contributed \$300 to the NOLC.
- Gave \$49,21 to USWA 1-3567.

### Rick Altig Agency Cont.

- . Donated \$48.14 to the CEP Area Council.
- Donated \$85.34 to the Alberta Trappers Association.
- · Gave \$500 to the International Snowmobile Congress,
- · Gave \$300 to the Teamsters Joint Council.
- . Contributed \$85.44 to the CPAA.
- · Donated \$500 to the State of Nevada Employees.
- · Contributed \$94.42 to Steelworkers Local 1-85.
- Contributed \$500 to the Tennessee State Council of Machinists.
- · Gave \$500 to AlTMF Local 116.
- Donated \$100 to IBEW 551.

Total \$100,680.79

Be sure to submit your contributions monthly via e-mail to bfrizzell@ailife.com



0 0 000	MAY CATEGORY I									
NAME	NG	RTN	1st Yr. NET	1st Yr. OBJ	% of FY OBJ	NET ALP	NET ALP OBJ	% of ALP OBJ	PF*	
Tom Williams		69.8	\$171,764	\$236,000	73	\$320,431	\$368,500	87	80	

YTD CATEGORY I										
NAME	NG	RTN	1st Yr. NET	1st Yr. OBJ	% of FY OBJ	NET ALP	NET ALP OBJ	% of ALP OBJ	PF *	
Eric Giglione		73	\$1,705,908	\$1,950,000	87	\$2,595,655	\$3,092,500	84	85.5	

MAY CATEGORY II									
NAME	NG	RTN	1st Yr. NET	1st Yr. OBJ	% of FY OBJ	NET ALP	NET ALP OBJ %	f ALP OBJ	PF*
Geneser-Geneser	88		\$137,567	\$115,000	120	\$193,905	\$181,500	107	114

YTD CATEGORY II									
NAME	NG	RTN	1st Yr. NET	1st Yr. OBJ	% of FY OBJ	NET ALP	NET ALP OBJ	% of ALP OBJ	PF*
Geneser-Geneser	88		\$304,553	\$230,000	132	\$416,385	\$363,000	115	123.5

MAY CATEGORY III									
NAME	NG	RTN	1st Yr. NET	1st Yr. OBJ	% of FY OBJ	NET ALP	NET ALP OBJ	% of ALP OBJ	PF*
Steve Greer	-	71.4	\$116,780	\$84,000	139	\$147,945	\$125,000	118	129
Bill Jennings	94	69.7	106,928	86,500	124	158,028	140,000	113	119

YTD CATEGORY III									
NAME	NG	RTN	1st Yr. NET	1st Yr. OBJ	% of FY OBJ	NET ALP	NET ALP OBJ	% of ALP OBJ	PF*
Bill Jennings		69.7	\$642,682	\$432,500	149	\$908,448	\$700,000	130	139.5
Steve Greer		71.4	558,591	420,000	133	700,525	625,000	112	122.5
Oldham-Hadayia	90		255,744	282,000	91	384,892	330,000	117	104

MAY CATEGORY IV									
NAME	NG	RTN	1st Yr. NET	1st Yr. OBJ	% of FY OBJ	NET ALP	NET ALP OBJ	% of ALP OBJ	PF*
Slay Bitman	1/-	72.4	\$166,744	\$78,00	214	\$178,842	\$121,500	147	181
Steve Hartman		71.7	85,124	71,500	119	127,365	114,000	112	116

YTD CATEGORY IV									
NAME	NG	RTN	1st Yr. NET	1st Yr. OBJ	% of FY OBJ	NET ALP	NET ALP OBJ	% of ALP OBJ	PF*
Slav Bitman	100	72.4	\$733,112	390,000	188	\$798,113	\$607,500	131	159.5
Steve Hartman		71.7	393,332	357,500	110	681,063	576,000	119	114.5
Mark Hancock		70.7	318,351	312,500	102	489,702	500,000	98	300

MAY CATEGORY V									
NAME	NG	RTN	1st Yr. NET	1st Yr. OBJ	% of FY OBJ	NET ALP	NET ALP OBJ	% of ALP OBJ	PF*
Wes Bangs		68.0	\$37,318	\$28,500	131	\$49,361	\$42,500	116	124

				YTD CA	TEGORY	V			
NAME	NG	RTN	1st Yr. NET	1st Yr. OBJ	% of FY OBJ	NET ALP	NET ALP OBJ	% of ALP OBJ	PF*
Wes Bangs		68	\$215,291	\$142,500	151	\$252,136	\$212,500	119	135

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<sup>\*</sup> Note: The Performance Factor is the average of the First Year Objective percentage and the Net ALP Objective percentage. Spotlight June 2005 🗎 Back to the Basics

# PR Managert



Debbie Enstedt Winnipeg, MB



Malka Arony Phoenix, AZ.



Jacqueline de Vooght Calgary, AB



Vivian Dwyer Glen Allen, VA



Mario Soljan Auckland, NZ



Renee Flannery N Royalton, OH



Susan Fuldauer Indianapolis, IN

# May Production

PR Managor	No. Cards	*SGA
1. Debbie Enstedt	14,343	Rick Altig
2. Joseph Galusha	5,423	Durhon Oldham
3. Malka Arony	5,220	Cohen/Hartman

# dl Time PR Card Production Record Month: 18 960 canls

L Malka Arony	3,714	Cohen/Hartman	
2. Jacqueline de Vnoght	3,545	Rick Altig	
3. Leo VanDer Bussche	2,525	Rick Astag	
4. Richard Meshulam	2,403	David Cohen	
5 Anne Bowyer	2,342	Rick Dig	

Category B	No: Carde	*SGA
1. Vivian Dwyer	2,328	Altig Hay/Bitman
2. Mario Soljun	1,409	Steve Friedlander
3. David Provencher	1,349	Rick Mansfie d
4. Patra Meacham	1,206	Scott Swanson
5 Irene Rusyez	1,119	Jim Surace

# Adl-Place PR-Group Production Record Month 55 groups Vivian Dweer

Category C	-Greeps -	*8GA/~
1. Rence Flannery	16	Jim Surace
2. Susan Fuldauer	11	Mark Hancock
3 Chervl Cook	7	Oldham-Hadayia
4. Erin McKee	7	Rusty Jewell
3. William Slocum	6	Oldbair Hadayia

### YTD Production

PR Manager No. Carder SGA			
*1. Debbic Enstedt 72,786 Rick Altig			
<sup>2</sup> 2. Joseph Galusha	24,383	Durhon Oldham	
3. Malka Arony	23,967	Cohen/Hartman	

# All-Time PR Card Production Record YTD: 61,879 cards Denise Bowyer

Falsayor A. No. Cards 18GA			
*1	Malka Arony	15,562	Cohen/Hartman
12.	Richard Meshulam	9,985	David Cohen
3	Day d Blassle I	9 159	Rick Alng
4.	Manon Brulotte	8,369	Altig-Lyse
5	Rena Pileggi Spane	8,099	Ber Olsen

Category B	Ne. Cards	\$GA →
*1. Vivian Dwyer	8,616	Altig-Hay/Bitman
*2. Catherine Briggle	7,536	Steve Hartman
3 Trenc Ruryey	4,928	Jan Saraco
4 Mary Seegan	4,586	Steve Friedlan, er
5. Brenda Swecker	3,828	Ciris La 1md

# All Time PR Group Production Record Y TD 110 groups R chard Case

Category C	- Greups	*5GA
11. Cheryl Cook	43	Oldham-Hadayis
*2. Renee Flannery	41	Jim Surace
3 Susan Fuldauer	32	Mark Hancock
4. Billy Sauers	30	Tom Waliams
5 Richard Case	28	] ir S race

Category A = SGA entegories one and two. Category B = SGA entegories three, four, and five. Category C = Top number of group credits signed from all SGA entegories. Public Relations Manager selection guidelines for encognition in the Spotlight are as follows. Must have two PR Representatives codes and meet all production requirements. Also, please note, the number of leads will be used to break a fit in Category C.

# The Secrets to PR Success

# Have you ever been told or heard, "We will never work with American Income Life again?"

We all have, or at least that's what I pretty much heard every time myself or Susan Kelleber called on a group when we first arrived in Connecticut

Today, we have over 70 percent of all of the amons covered on our program. The goal is to be close to 90 percent at the end of this year.

When that statement is made or a slight variation, I personally equate it to a rebuttal an agent may mear when in the field. To me, all I say is "I know there can be a great value working with American Income. However, I need to feel more comfortable and assured that the issues that occurred in the past, won't occur again in the future."

I have heard and experienced all of the reasons why they don't want to work with AIL. Let me give you 16 SECRETS, or should I say practices, to ensure your Public Relations success.



Make these SECRETS every day practices and I promise you will achieve your desired results to great PR success!!

Contributed by David Zophen, SGA



# Champions and Convention Qualifiers

By the time your read this, you will likely fall into one of three categories. You just celebrated your achievements at our 2005 convention; you didn't qualify for convention; or you're very new to the AIL - NILICO family. Now that this year's convention has concluded, I hope everyone can fall into a fourth category and that is as someone willing to make the commitment to attending next year's convention in New Orleans.

I've always loved our annual celebration because it's a time to be surrounded by achievers, and that's an opportunity you don't get every week of the year. Everyone within sight at convention is a Champion

So what makes a champion?

Motivation and determination are the ingredients you will need in the balance of 2005 to become a 2006 convention qualifier. It doesn't natter what contract you have and an fact you will notice I didn't list talent as one of the necessary augredients in your championship run. Of course talent helps, but hard work will always beat talent when talent doesn't work hard.

Here are five steps that will ensure your attendance at Convention next year

First, the commitment you must make to become a convention qualifier is to yourself. The funny thing is, it's the only commitment you need to make. If you're going to wait around for someone besides yourself to provide some sort of external motivation or to provide you with the incentives to become more determined, you're going to do just that,, wait. You see you need to beseve in yourself before anyone else will

Second, do you know exactly what level of production you need to achieve to go to New Orleans in 2006. There are nearly six full months left in 2005 for you to qualify. Know your qualifying level of production! Set up a daily personal tracker and be committed to reviewing where you stand each workday.

Third, exactly how much time do you have? Remember the impact of holidays, vacations and family commitments. Time off is as big a factor as time left!

Fourth, what does your historical performance tell you about your future strategy? This information can be the jost of becoming a champion when used properly. If you're a producer, know how many appointments, referrals, TG's or leads you need to book in a weekly basis to generate your qualifying production number. Yesterday's data can become today's roadmap.

Fifth and final, on every single day of your quest, don't attempt to become a champion, live each one of those days as a champion. While remaining humble, earry yourself with a champion confidence. Walk away from the irritating, the linsign fica it, a it the trivial events that are not productive and focus on what gets results. If you're not already a champion, understand why you're not. It's probably because your own vision of yourself limits what you can really achieve. It's time to get a fresh view of what your future can be when you take control of it. When you consider yourself a champion, you'll have a greater understanding of what makes the journey far more gratifying than the moment of recognition.

Become a Champion! Start by becoming an AIL -NILICO Convention Qualifier in 2006.



# Public Relations Bonus

# Qualifiers

Malka Arony	\$2,365.11
Richard Meshulam	\$1,578.42
Billy Sauers	\$1,435.72
Rence Flannery	\$1,413.88
Jacqueline DeVooght	\$1,105.44
Timothy Farr	\$1,003.97
Becky Cutler	\$962.18
Mark Gagliardi	\$936.24
Susan Fuldauer	\$925,26
Rona Pileggi Spano	\$859.74
Cheryl Cook	\$811.06
David Blaisdell	\$787.11
William Slocum	\$712.52
Robert Dailey	\$701.55
Jerry Hartnett	\$672.00
Manon Brulotte	\$669,55
Charles Hill	\$654.30
Catherine Briggle	\$635.97
Kenneth Altizer	\$620,40
Richard Case	\$619.00
Krissa Hensley	\$525.40
Robin Andrade	\$492.40
Vivian Dwyer	\$478,00
Leo VanDenBussche	\$474.22
Atten Soljan	\$456.60
AlWall	\$456,53
Brenda Swecker	\$447.66
Anne Bowyer	\$435,16
Larry Lozano	\$424.80
Cyntha Lebun-Yaffe	\$412.21
Kelly Bittle	\$391.30
Leigh Yost	\$385.65
Irene Ruryez	\$383.60
Lou Nell Busby	\$310.70
William Verbeten	\$287.19
Robin Denham	\$275.67
John Wilkinson	\$264.87
Brenda DiSomma	\$245.13

JANUARY
FEBRUARY
MARCH
APRIL
MAY
JUNE
JULY
AUGUST
SEPTEMBER
OCTOBER
NOVEMBER
DECEMBER

# Total

\$26,616.51



# Leadership Bonus

# May Bonus Qualifiers

Jeremy Welch	\$7,571.74	Lytin Can	\$1,320.94
David Irlye	\$7,018.25	Briss: Victory	\$1,185.48
Gabriel Hernandez	16,424,18	Richard Raimons	\$967.31
AJ O'Connor	16,212,99	Junes Wool	\$875.20
Doreen Ryan-Foti	\$5,690.99	Philip Praes	4866.42
Barry Dillah	\$4,762.07	Richard Barbour	4858.26
Lawrence Hauck	84,695.88	Godley Varghese	\$656.15
Chris Hernandez	43,856.38	Luis Fleredia	\$601.54
Theodore Pappas	#3,730,99	Evelyn Amader	\$534,99
Earnert Loveless	\$3,634.46	Michael Laramie	\$521.64
Willie Haydon	\$3,556,49	Thomas Gathin	4488.91
Partick Dursy	\$2,989.40	Joseph Coursey	\$449.60
Joshua Goodman	12,967.57	Karen McQyoid	#398.06
Sonny Gurney	12,962.11	Kristin Turner	\$362.38
Dongld Martin	\$2,743.95	Noc Gonzales	\$346,77
Nanie King	\$2,687.79	Mark Gormon	\$327.44
Scott Prisam	\$2,659,61	Andrew Littoli	\$319.84
Rehesen Klebsch	\$2,627.28	Wes Elder	\$304.38
Harpreet Gujral	\$2,607.96	Rubert Rowe	\$282.76
HoraceJohnson	\$2,464,18	Raidy Downs	4279.92
Francisco Perez	\$2,369.34	Skamir Walleni	#274.31
Jeff Ribman	12,269,19	Floward Heron	\$271.04
Robert Trujillo	12,249.85	Mary Ann Guelic	\$267.74
Hallferman	\$2,137.11	Amir Sedagbar	\$253,43
Mark Bleler	\$2,114.76	Steven King	#253.09
Matthew Wolfanger	\$1,964.05	Andrew Manchon	1251.32
Navarra Simmons	\$1,830.82	Paul Coleman	\$250.95
Joseph Callaban	\$1,804.66	Laura Fisher	\$247.53
Nickolay Gusev	\$1,691.32	Jillian Lamb	\$247.10
David Solomonov	#1,543.73	Randy Teyesior	#246.09
Susan Bergh	\$1,497.24	Joshua Harris	\$246.04
John Bulceza	\$1,466.77	Terrell Tipton	\$240.07

Glena Snowden	\$236,20
Ricardo Ferreira	1235.90
Jemes Laden	\$215.84
Richard Refeno	\$193,40

Total \$120,681.15

# Retention Bonus

QUALIFIER	BONUS	A&H
Peter Kang	\$7,216.76	£100.00
Mary Ann Gaelic	\$4,689.05	\$497.80
Anastasiya Fedosova	\$3,752.40	\$487.26
Joseph Larsen	53,638.04	\$262.65
Carl Ignatius	\$3,429.09	
Nadia King Concelor Dayis	53,419,02	
Max Quasem	\$3,259.70	\$206.10
Sylvia Freeman	\$2,919.35	3290.14
William Gordon	52,912.95	
Richard Refano	\$2,873.74	
David Thornton	52,817.20	
Nicholas Soboleski	\$2,739.80	
Karl Schuckert	\$2,729.20	
Daniel Potilectrio	52,697.48	
Shannon Spindler	\$2,635,62	
Joseph Moore	\$2,615,64	
Alejandra Godov	\$2,615.10	\$120.71
Lance Brown	\$2,567.02	
Timothy Cruise	\$2,500.07	
Life Tchen	\$2,409,14	
Innocent Okeke	\$2,386.25	
Harpreet Guiral	52,356.54	
Robert Ulreich	\$2,311.24	
Clayton Frost	\$2,270.44	
Maljarg Sukhbaatar	\$2,178.93	
Yevgeniy Kashida	\$2,151.97	
Kim Sprenger	\$2,140,07	
Herivelto Pereira	\$2,137.33	
Larry Clemons	Ω,136.49	
Edward Hansa	\$2,135.07	\$153.81
Christopher Warren	\$2,108.91	\$197.93
Amir Sedeghat	\$2,094.90	A section.
Carlton Lear	\$2,094.30	
Thomas Culter	\$2,071,39	
Avi Regev	\$2,052.89	5244.47
Stefan Johannsson	52,044.98	\$150.66
Ricardo Ferreira	\$2,044.56	2129,00
Rosalie Zwicker	52,019.81	
Philip Anderson	\$2,001.63	\$156.69
Robert Russo	\$1,991.10	2120.00
Luigi Calandriello	\$1,975.01	
Patrick Fowler	\$1,959,20	
Joseph Coursey	\$1,943.30	\$203.92
Lorena llarriere	\$1,916.68	2000.00
Yvonne Hernandez	\$1,912.51	
Anthony Wilkerson	51,908.34	\$115.25
Brian Robbins	\$1,503.47	d results
David Jackson	\$1,473.11	
Bussell Morris	\$1,462.52	
Rudi Camenand	\$1,450.04	
Dernick Bates	\$1,830.76	5198.65
Joey Kennedy	\$1,827.63	2120,00
Michael Zorn	\$1,825.86	\$178.50
Timothy Clark	\$1,823.67	\$11.00.00
Michael Dupree	\$1,007.00	
Kim Gowdy	\$1,798.75	
Kenneth Madden	\$1,786.13	\$151.51
Lisa Roemer	\$1,780.92	15/04/04
Altan Gilbert	\$1,773.89	
Robert Appel	\$1,770.90	
Brian Lulloff	51,759.04	
Linda Amante	\$1,755,36	
Ronald Friedlander	\$1,743,63	
Jonathan Cole	\$1,237.57	
Omar Hashimi	\$1,727.92	
Curt 5now	\$1,712.58	
Erika Eason	\$1,694.07	
Justin Knox	\$1,697.26	
Alex (Bissher)	\$1,689.95	
Raphael Bouchereau	\$1,687.05	
George Noujaim	\$1,682.92	
Samson Adelufasi	\$1,680.12	
May Lor	\$1,674.93	5163.29
Mark Gorman	\$1,666.74	4.45.45
lustin Germany	\$1,656.77	
Riogber to Pedroza	\$1,655,05	
Sarab Williams	\$1,644,91	
Garen McQuoid	\$1,635.68	\$167,52
John Hard	\$1,634.08	\$142.24
Cevin Appasamy	\$1,620.94	4114167
Steven Strong	\$1,617,14	\$147.56
lames Schrielder	\$1,603.61	4
	4 - Sec. sci.e	

QUALIFIER	BONUS	A&H
Tameisha Carter	\$1,502,79	\$161.14
Dave Heisley	\$1,548.68	\$244.16
John Reason	\$1,546,64	3299.30
Gerardo Pino	\$1,541.97	d age no
Bonnie Williams	\$1,536.36	\$158.98
Noe Gonzales	\$1,533,24	
Scott Florin	\$1,515.81	
Christopher Cummings	\$1,512.32	
Jasen Young	\$1,511.65	597.20
Robert Rowe	\$1,509.36	\$224.16
Maria Esposite	\$1,584.43	
Scott Rehberg	\$1,503.57	5197.34
Edward Clunk	\$1,495.09	
Steven Sequelra	\$1,492.80	5130.72
Norman Sw Lew	\$1,687.76	
Noah Alkinburgh	51,480.29	\$161,07
Parmela Oruny	\$1,405.25	\$128.21
Chenine Ellis-Dias	\$1,467.26	
William Hellis	\$1,466.58	5192.70
John Barsuch		\$129.12
	51,457,04	3465.46
Phillip Lactors	\$1,455,34	
James Aduminta	\$1,444.66	617-61
Anthony Mole	\$1,444.34	\$174,64
Brian Gerkewski	51,441.46	A
Chris Rhoades	\$1,433.84	\$128.04
Aussell Lewis	\$1,433.39	\$127.61
Frederick Dagostino	\$1,431.40	
Shawn Richmond	\$1,423,68	5184.32
Eric Labossiere	\$1,429.04	
Samantha Chul	\$1,415.02	\$145,06
Raymond Lau	51,415.48	
Anderw Limeli	\$1,405.94	
Matthew Wolfanger	\$1,405,04	\$139.97
Joanne Marks	\$1,407.80	\$156,30
Cwil Degrogers	\$1,400,64	\$140.80
		\$162,60
Hal Herman	\$1,393,34	
Al-Karim Walji	\$1,385.93	5176.61
Brian Morse	\$1,385,61	and in
Christy Starr	\$1,384.85	5148.64
James Worl	\$1,384.26	5107,73
Paul Hall	51,382.62	
Daniel Pavek	\$1,379,94	
Andre Abramovich	\$1,369.18	\$201.23
Damian Walsh	\$1,368.46	
Julie Aprahamian	51,357.38	5125.33
Beth Snow	\$1,353.65	1000
John Castore	\$1,339.66	
Charles Riggs	\$1,336.51	
Christopher Vianello	\$1,332,71	
Ed Offert	\$1,329,22	2000.00
Amany Nousals	\$1,336.0	\$100.96
Daniel Phares	\$1,314.59	\$129.75
Scott Remmey	51,714.28	
Brett Maves	\$1,313.79	
Scott Keeney	\$1,311.40	\$127,13
Troy Plummer	\$1,397,82	\$98.50
Donald Wold	\$1,895.35	
Glenn Van de Sande	\$1,294,41	
William Thompson	51,292.0)	
Aifred Brenner	\$1,287.48	
William Mellor	\$1,284.78	
Angelika Vassilieva	51,281.54	
Benjamin VanFossen		
	51,274.96	\$115 A4
Scott Shields	\$1,271.73	\$175,44
David Ferramay	\$1,259,00	\$120,77
Deshelta Hargrove	\$1,256.11	
Kevin Willey	51,241.89	
Sorana Blackfoot	\$1,239.22	
John Bulecta	\$1,234,78	
Nayne Wong	51,237.76	
Bradley Kincald	\$1,227.56	
Mark Bleier	\$1,227.08	
Scott Johnson	51,724,84	
Bret Fels	51,224,61	
Ionathan Wilson	51,218.83	
fracy Haden	51,215.88	
Alex Gil	\$1,210.44	
arees Logan	\$1,299.83	
lon Hanec	\$1,207.04	
fictor Quimson	\$1,202.80	
Sodley Varghese	\$1,207.63	
lyler Hunt	\$1,200.94	
Just Street Co.		
losh Hansen	\$1,200.60	

QUALIFIER	BONUS	A&H
Joaquin Santos	\$1,197.61	
James Larkin	\$1,194,73	
Samuel Cohen	\$1,194.33	5112.86
Rodney Ward	\$1,191.97	3412.00
Navarro Shumons Gregory Eastman	\$1,191.50	
Bryan Johnson	\$1,389.22	
Iryna Sushkova	\$1,385.05	\$170.63
Roberto Manaueta	\$1,182.83	5134.37
Latonya Tucker	\$1,176.77	
Howhames Termastirosian	51,175.44	\$125.91
Losi Yellding	\$1,173.03	
Patrick Mazerolle	51,160.77	
Allan Munro	\$1,160,10	\$152.19
London Burnett	\$1,159.94	
Phillip Humbel	\$1,159.27	
Clavid Guvett Carl Rudd	\$1,154.52	\$135.14
Roland Fletcher	\$1,136.00	4192.14
Mancus Bautista	\$1,130.78	
Tommy Chan	\$1,122,90	
Shet Padilla	\$1,109.92	592.83
Jael Michiett	\$1,107.66	\$115.51
James Bliefnick	\$1,088.43	\$145.60
R Warrior Hunt	\$1,080.38	
Robert Haley	\$1,079.30	
Robert Pomerleau	\$1,076.17	
Venda Leng	\$1,073,56	2100/4
Jay Meyer	\$1,070.39	\$150.61
Jeffrey Roberts Richard Miller	\$1,068.20 \$1,066.27	
Richard Lawton	\$1,062.98	
Shamir Wallani	\$ 1,059.50	
Brian Schreiter	\$1,055.18	
Theron McLauchian	\$1,053,52	
Sihyun Choi	\$1,048.57	
Corey Neff	\$1,048.08	
Ell McKenzie	\$1,041.02	
Travis Finley	\$1,038.06	-
Arthur Carter	\$1,031,30	5139.98
Charles McGrane	\$1,079.26	
Anthony Accurs	51,021,27	
Jillian Lamb Jenniter Shaetter	\$1,021,18	
Kevin Tienken	\$1,019.82 \$1,017.21	
Clay-Nghia Nguyen	51,015.41	
Darcie Hamm	\$1,013.47	
Angeles Ordas	51,001.27	
Michael Snow	\$995,66	
Hank Gordon	\$994.37	
Osarles VenDylke	\$992.68	
lan Palmer	\$991.85	
Zachary Little	\$991.16	Acres 4
Jeremy Craw	\$981,79	\$163.10
Laura Fisher	\$969.26	\$95.65
Michael Adeshewo	5968.56	\$88.85
Sabeel Caudle El Amanda Nathoo	\$965.30 \$954.83	\$96.15
Mark Petz	5950.09	
Julie Wells	\$945.60	
Joshua Lieberman	\$944.72	591.80
Jonathun Hughes	\$9.01,41	\$77,85
Crystal Valentine	\$934.88	
Rita Haidinger	\$937 03	\$129.86
Leo Soucy	\$922,36	
Nya Kaidava	\$913.96	240.00
Srian Togéla	\$902.76 čpao 82	\$87.35
Earle Harris	\$898.87	
Laura Lithy Robert Gadberry	\$487.97	
Israel Pena	\$882.31	
Richard Lafond	\$873,18	
Krista Thieme	5859.21	
Kobie Samuels	\$858.86	
Eric Sy	\$855.85	
Enrique Hernandez	\$855.46	
Eric Hall	\$852.82	
Scott Shirk	\$847.84	
Brendt Kehoe	\$646.78	
Jarred Starman	5644.01	
Alexander Shu	\$837_10	
Vanessa Nestor	\$835.24	
Wilfred Pelland	\$828.17	
Ramin Madani	5827.09	

# Retention Bonus

QUALIFIER	BONUS	A&I
William Jaquay	\$818.77	
Stanley Mettoyer	\$816.58	
Bianca Afton	\$113.14	
Ananth Krishnaiyengar	\$811,68	
Arthur Westergren	\$610,79	
Mostwen Taylor	\$508.49	
Joseph Shelton	\$806.89	
Zachary Arndt	5804.91	
Tasha Tudter	\$795.37	
Adam Herman	\$785.84	
Susanne Murro	\$773.05	THE 41
Steven King	5730.60	573,85
Michael Saunders	\$722.72	\$82.77
Faatalatala Matamu	\$721.99	\$18L76
Daniel Polletier	\$707.55	\$101.80
Jon Strong	\$706.77	\$95,92
Felili Maiava	\$704.89	\$86.28
Susan O'Bryon William Johnston	5704.63	\$73.85
	5703.06	\$105.88
James Cahalin	\$696.58	572.00
Shashank Hedao	\$192,41	\$106.88
Joshua Riehi	5640.53	\$61.80
Tibor Simon	\$660.97	\$83,76
Lennis Hayes	\$667,41	\$67.40
Balne Haugen	\$665.51	\$101,00
Johnetta Woods	\$653.04	564.00
Randy Teyssler	\$652,16	
Exio. Smlth	\$642,91	
Danny Balley	\$642.23	564.96
Trenton Hand	\$639.00	
Maicolm AlcCell	5539,46	
Loren Cardwell	\$6311.77	-77-74
Danielle Oxendine	5637,63	566,12
Lamíssi All	5634.16	
Donald Blocksom	563-6, 15	
David Garbaraldy	\$632.99	
Bradley Sittner	\$63.2.06	
Thomas Parker	\$632.67	
Robert Poncini	\$627,74	
Susan Silvia	\$425,29	\$60.84
Rogelio Mahor	\$623.46	
Joseph Diecedue	\$622.56	
Jerenny Smith	5616.00	
Shiwa Hollingsworth	5615.72	
Billy Farrer	\$612.37	
Sean White	5611.00	
Jennifer Lin	\$406.80	
Fargo Half	\$603.68	
Elizabeth Chachwick	\$601.99	
Thomas Keiter	\$595.19	
Ullses Mendoza	5594.43	
Jennifer Robinson	5593.61	
Nilesh Pagel	\$392.64	
Jonathan Chamness	\$\$87.51	
John Agnew	\$585.62	568.46
Shawn Brookshire	\$\$84.64	
Steven Storm	\$344,30	
Brian Buskirk	5583.79	
Kyle Chuang	5583.30	
Christopher Burdick	\$583.16	
Douglas Gourzong	\$578.23	
Fallon Kunévicius	\$573.17	
Sanfaa Anand	\$572.55	
Jeffrey Ahrens	5572.46	\$83.93
Edward Dietrich	5572.40	527.72
Austin Smith	3571.94	511.10
Robert Seeber	5571.34	5F1.63
Mohammad Elbadi	5569,74	511/05
Julie Fadevich	\$569.51	
Shakia Crump	3567.89	
Cory Garner	5564.53	
William Burbank		EDV BY
Pobert Wanvick	\$567.76	576.97
Pamels Hampson	\$497.43	504.24
	\$492,09	
Michael Clark	\$418,78	
Sue Weiss	\$487.50	
Stephen Perotti	5484.11	
Charles Bergenstein	\$401.92	
Ngodbich Ceo	\$401.12	
Douglas Bauknecht	\$479.23	
John Franklin	\$475.46	
George-Sturge	\$474.94	
Cod Daldon	\$474.75	
Carl Boldon Ruben Soberanes	546,474.7	

QUALIFIER	BONUS	Add
Katherine Sockwell	SIND	\$69.15
James Salc	\$469.20	
Gregory Engrav	\$466.48	
Rudolph Disouza Roger Hotz	\$466.11 \$462.00	
Craig Gundler	SHELES	\$52.11
Hancy Myers	\$460.56	\$M-11
Sandi Babcock	5459.71	
Ronald Hartwell	\$157,33	
Jessica McDowell	\$456.25	
Adam Kahn	\$454,42	
Paul Gouveia	\$454.19	
Kathères Loughran	\$452.69	
Derret Hollins	\$148.55	
Bertram Feldman	\$448.47	
Robert Tierney	\$442.17	*****
Eugene Doctor	\$441.75	\$56.20
Kevin Mackinnon	\$441.00	
Patricia Lee	\$440.21	210.00
Anthony Sadion	\$439.59	\$60.57
Ana Fuentes Cody Sheares	\$430,41	360.46
Jean Brinkmann	\$486.21 \$485.21	
Jamal Anthony	5419:09	
Tyson Rae	5419.38	
Anthony Davis	5419.34	
Cesar Castro	5418.92	
Michel Ghattas	\$418.10	
Kenneth Scott	5418.02	
Jinsong Sun	\$417.00	
Kristin Turner	\$415,30	
Devraj Dhoot	\$415.27	
Peter Decosario	\$415.12	
Victor Deavils	\$413.35	
Steven Layson	5400.46	
Jatinder Kurnar	\$468.85	
Maria Miclat	5407.10	
Cheric Williams	\$486.97	
Wendy Sterandt	\$406.20	
Brandon Upford	\$105.01	
Clarence Freeman	\$485.78	
Andre Grigorut Drob	\$405.49	
Dianna Ray Brian Turchiano	\$404.96	
Tare 5-oderman	\$404.17	
Amanda Roy	\$403.38 \$402.15	
Marques Rounds	\$402.12	
Paul Marquis	\$401.85	
Barbara Ybarta	\$100.19	
Michael Neilt	\$400.41	
Actam Stain	5399.08	
Matthew Smith	\$398.92	
Scott Helson	\$397.35	
Michael Matakuside	\$196.66	
Nadder Rashid	\$396,09	
Waverly Jones	\$395.55	
Luke Mahar	5395.36	
James Spiegel	5393.25	
Alsinder Hicks	5319.67	
Sergey Bren	\$399.55	
Brandon Teter	\$391.53	
Andrew Yee	5390.33	
Jennifer Price	\$119.64	
James Schlegel	\$385.24	
Joanne Idlo Duane Givingston	\$385.99	
Jennifes Mayo	\$304.45	
Donald Hankins	5384.32 5382.46	
Aidan Harnen	\$342.46	
Anna Vacuilitova	\$381,34	
James Taylor	5381.22	
Kara Peck	\$300,43	
Jesus Amquistalin	\$380.04	
Melton Young	\$339.83	
Matthew Nereng	5179.60	
Michael Moore	\$377,66	
Stephen Fenyres	\$177.44	
Gerald Penez	9177.27	
Devon Kaplan	\$376,05	
Jeffrey Testn	\$325.90	
Daniel Morris	\$374.92	
Thomas Harleins	\$374,77	
Raymond Cunningham	\$374.57	
Michael Spears	5373.29	

QUALIFIER	BONUS	ASH
Robert Ehlers	5373.09	
Edward Loux	\$243.58	
Ramona Dhaitl	\$227.36	
Geoffrey Fischer	\$208.04	
Matthew Dragan	\$197.59	
Pierre Ogleman	5192.27	
Ty Kerstetter	\$185.01	
Kevin Kapel	\$186.07	
Angelina Miller	\$182.47	
Gary Riedlinger	\$179.56	
Patrick Gillespie	\$177,10	
Danny Jorgensen	\$176.95	
Franklin Ruff	\$175.75	
Joshua Mecom	\$175.11	
Sheryl Payne	\$174.36	
Marques McPherson	\$174.28	
Brian Ryali	\$173.72	
Robert Jones	5173.32	
Sean Clark	5168.89	
Kristen Bremer	5165.64	
Sulchdev Saini	\$164.51	

Total Bonus Paid Qut \$478,107.09 Total A&H \$13,298.27